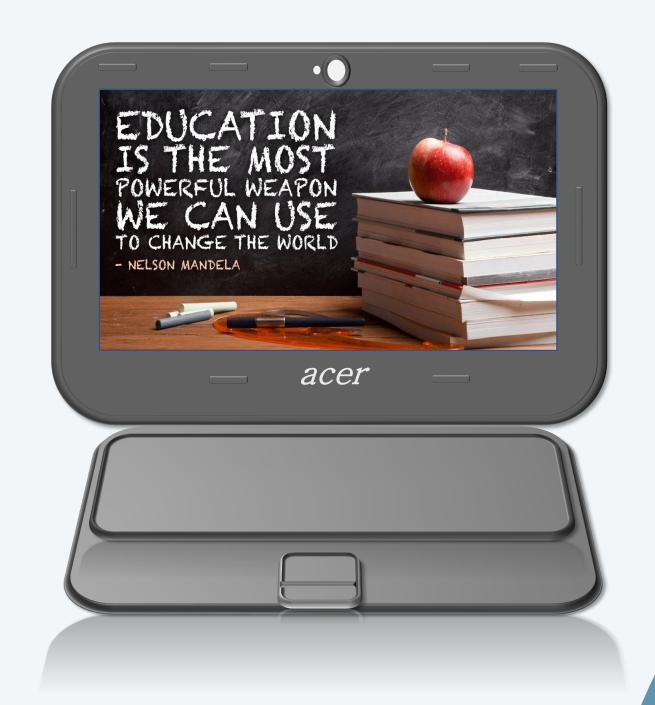
# The Care Home Palliative Education Programme



Kim Jones

## Background

The Care Home Palliative Education Programme is rolled out over 13 care homes. It focuses on end of life care, symptom control, Advance Care Planning and bereavement needs assessment



# Feedback

(203 staff taught over 18 months)

70% felt they would be more comfortable having ACP discussions with patient's families

"Very insightful."

"I have learned the difference Between palliative and end of life Care."

"Gave me a lot of information and knowledge."

"Learned quite a lot about how to communicate...



service.

#### Method

Care Home Education delivered on site & tailored to meet identified need

preferred

place of

death

Hospice Team Working alongside care staff – first hand

Future Planning Use of wIPADS framework allows documenting and sharing plans with community

Outcomes admissions, investigations



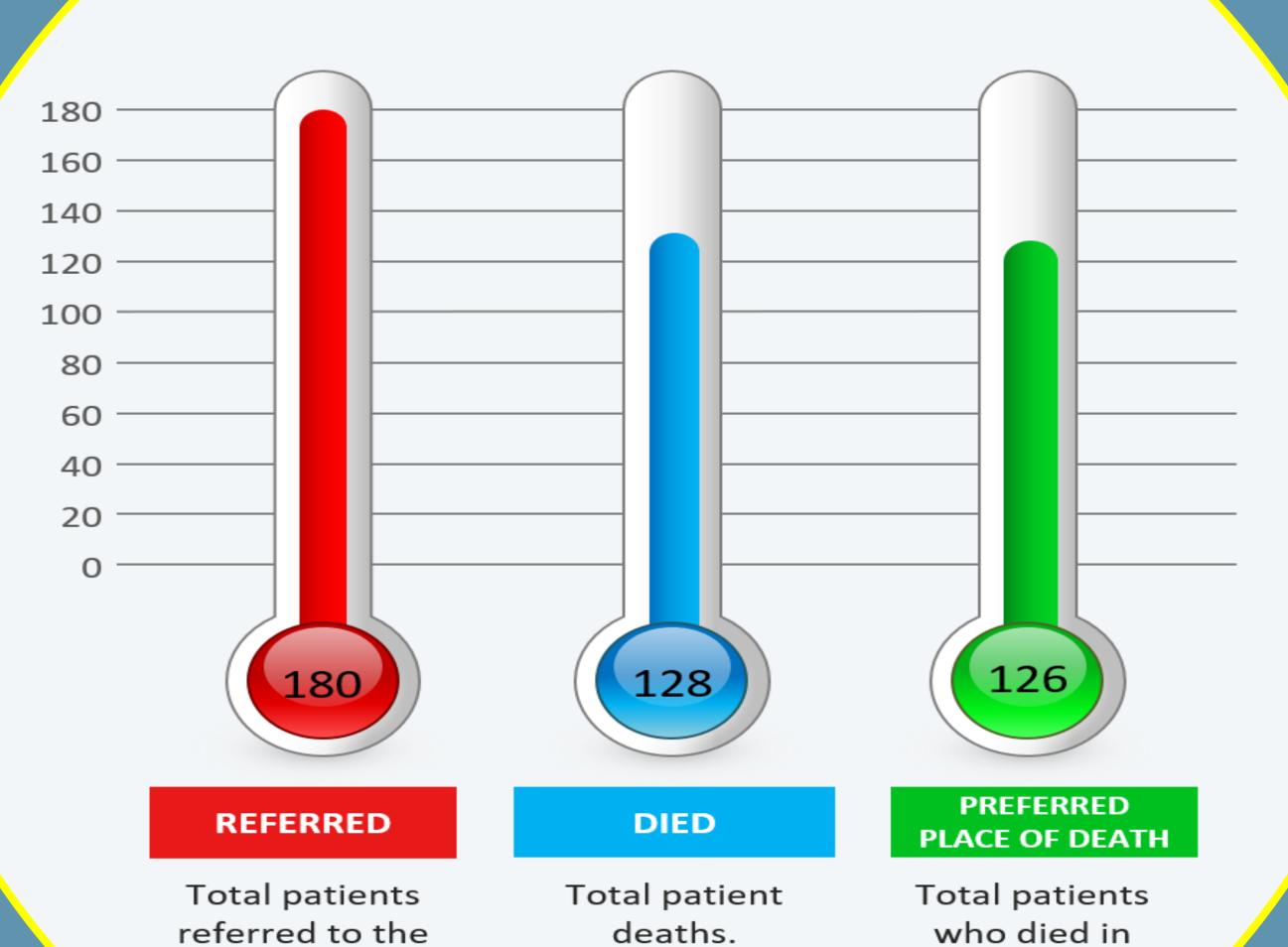
morbidities. Parallel specialities is essential to

Parallel

**Planning** 



# Results (over 18 months)



#### Courses

- Palliative and **End of Life Care**
- Communication and Advance **Care Planning**
- Bereavement
- Parkinson's

#### Care Home Manager

- "An inspiration to myself, staff, residents and families at Cwrt Mytton"
- "Training, education and coaching has enabled a change in culture"
- "Confidence to empower residents and families to make choices"
- "Re-evaluation of priorities...focus on interaction and building relationships"

### Aim

The overarching aim of the education programme is to increase the knowledge and skills and confidence of care home staff. This enables them to:

- Identify appropriate patients earlier
- Address the need for future planning
- Provide palliative and end of life care
- Support and involve families

# Hospice of the Valleys

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